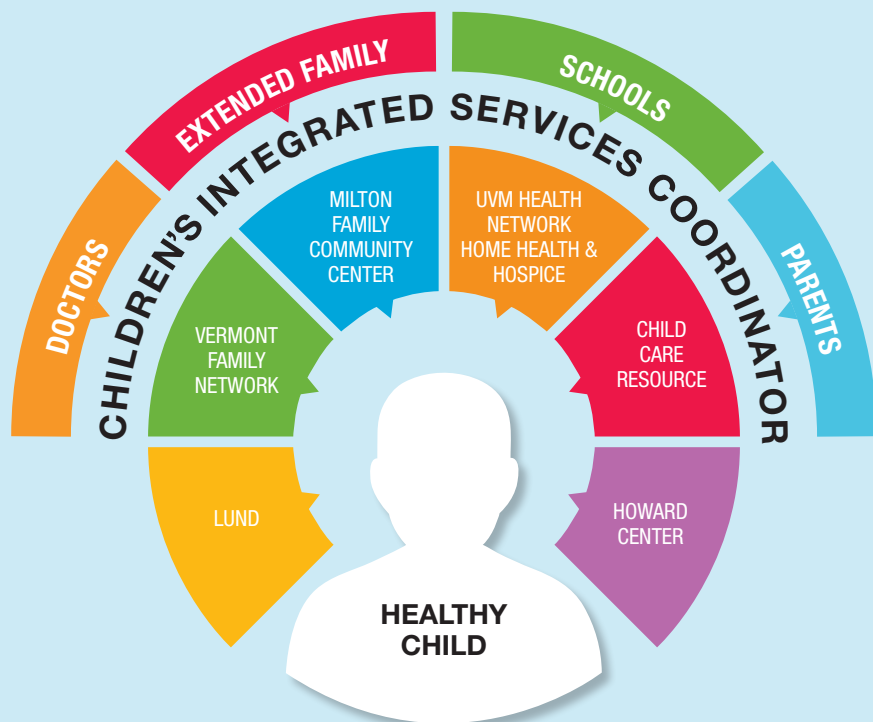




New strategic partnership at CVOEO!



Children's Integrated Services (CIS) maximizes children's health, development, and learning by providing individualized support to families with a child aged 1-6, pregnant women, and child care programs. Although CVOEO houses CIS for Chittenden County only, CIS is a statewide program.

To learn more, about Children's Integrated Services contact:
Robyn Suarez, Coordinator, Chittenden CIS, rsuarez@cvoeo.org

Dear Friends,

He came to Vermont on a bus from Minnesota. He was almost totally blind with diabetes and other health related issues. Oh, did I mention that he was homeless and that his bus ticket was paid for by a police department in Minnesota? He could have gone anywhere in the United States. All politics aside, he came to Vermont because Senator Sanders is kind to the elderly. Did I mention that he was elderly? The first thing this gentleman did was call Senator Sander's office. The first thing they did was give him CVOEO's number. That is our legacy of care in bridging gaps, of being with people in crisis.



He came to our Micro Business Program when he was a brew master just starting out. He started exploring the ways to start a business. He needed to know how to market and where to get a loan. Bill Cherry started Switchback brewing with help from CVOEO's Financial Futures Program. He kept coming back over the years to check in. That is our legacy of building futures, of building assets and putting financial control in the hands of the people we serve.

These two life illustrations may be the extremes. We see all the extremes and all the individuals and families in between. Some need fuel for the winter. Some need their homes weatherized adding warmth of insulation that will last for the next several decades. Some need food for today and some are learning to cook to feed their families and our community. Some people seeking asylum are receiving financial assistance, and some are giving back to those in need.

Last year CVOEO served 23,530 people. Over 3,798 of that number were children under the age of 13. 1,652 of that number were people 65 years of age or older. 12,397 of that number were races other than Caucasian. 2,494 of that number had post-secondary education. We are all in that number.

We are most fortunate at CVOEO to do this work and we are rich beyond measure to do this work with you.

The photos and quotes in this report are a witness to the difference made by your work.

I am grateful.

Jan
Jan

“For someone who has never needed these services before, I am overjoyed with the service and the outcome.”

HOUSING ASSISTANCE PROGRAM PARTICIPANT

community action

FOOD

Addison Community Action Food Shelf

885 individuals visited

63,375 pounds of food donated

\$14,973 worth of food purchased

NorthWest Family Foods, St. Albans

6,128 individuals visited

266,407 pounds of food donated

\$19,134 worth of food purchased

FUEL ASSISTANCE

1,422 households served through Crisis Fuel Program

1,750 households served through WARMTH Program

HOUSING ASSISTANCE

536 individuals served

97% remained stably housed after 90 days

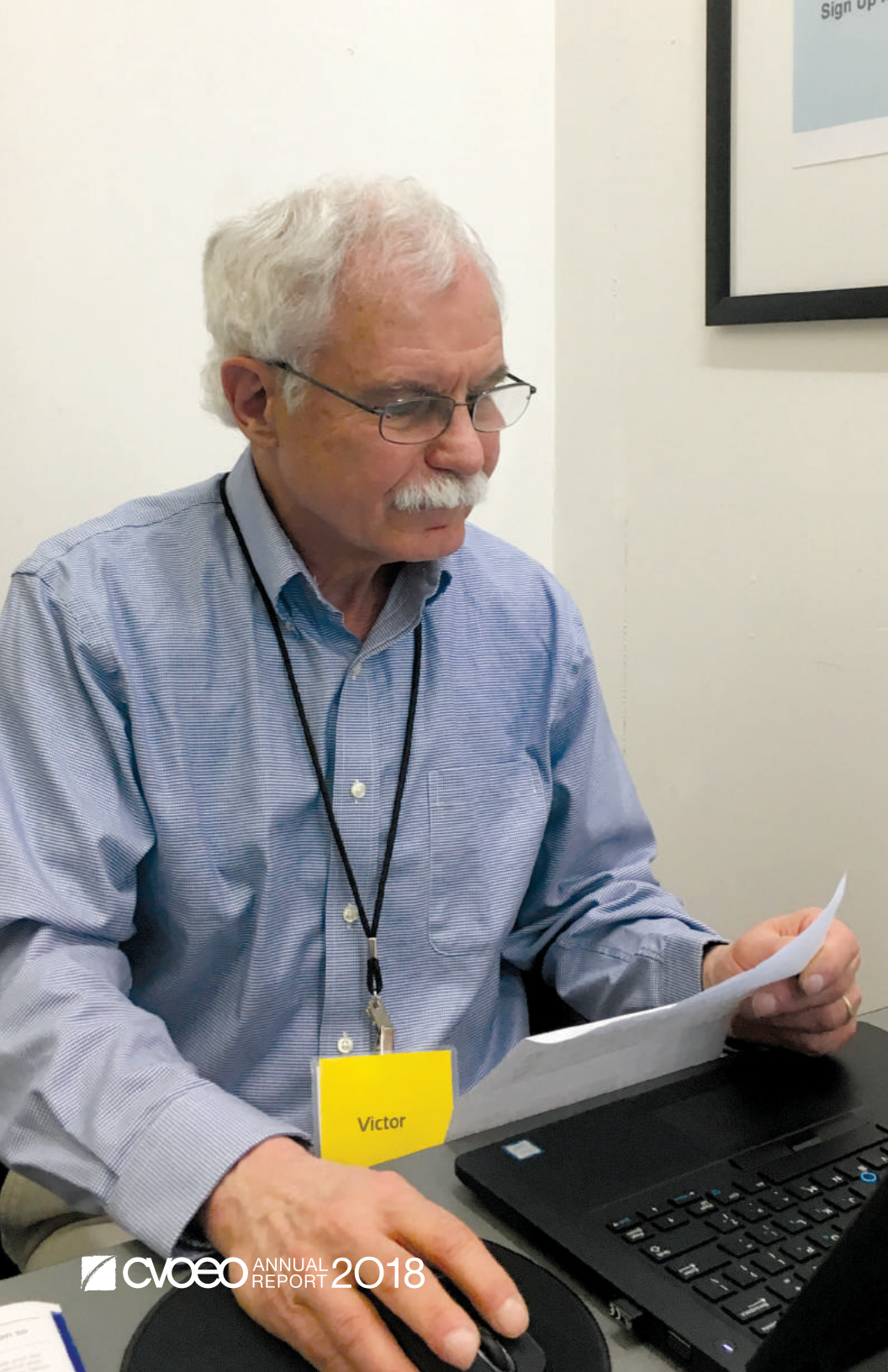
To learn more about Community Action, contact:

Travis Poulin, Director, Chittenden County, tpoulin@cvoeo.org

Karen Haury, Director, Addison County, khaury@cvoeo.org

Robert Ostermeyer, Director, Franklin/Grand Isle, rostermeyer@cvoeo.org





“Repeatedly, I was entering three to four W-2s for households whose income was still below the poverty line. While filling out renter rebate forms, it alarmed me to see that in many cases, people were paying rent that equaled almost half of their yearly income.”

VITA PROGRAM INTERN

community action: volunteer income tax assistance (VITA)

1,466 households served

\$2,255,085 returned to the Vermont economy in state and federal refunds

To learn more about Chittenden Community Action, contact:
Travis Poulin, Director, tpoulin@cvoeo.org

“Community Kitchen Academy changed my life completely. ...I never in a million years imagined that I would be a cook and baker running a kitchen all by myself on the weekends. They call me the weekend warrior...”

COMMUNITY KITCHEN ACADEMY GRADUATE



chittenden emergency food shelf

More than 10,000 individuals accessed the food shelf

2.1 million pounds of food distributed

62,000 meals provided in the Hot Meal Program

145 served in the Homebound Delivery Program

20 CKA graduates with job placement > 90%

6,244 Good Food Truck meals served

To learn more about the Chittenden Emergency Food Shelf, contact:
Rob Meehan, Director, rmeehan@cvoeo.org



“The [Fair Housing] training was very clear and informative. It helped demystify the often confusing world of housing discrimination. Soon after, I was able to recognize a discriminatory advertisement posted online so I can take steps to help educate the landlord.”

TERRIE LOOK, MA, LCMHS Reach Up Case Manager

fair housing project

2,972 unique visitors to www.thrivingcommunitiesvt.org

275 local officials and housing and service providers reached with Fair Housing and Planning workshops

Celebrated the 50th anniversary of the Fair Housing Act with events in Burlington and Montpelier

Expanded the Thriving Communities: *Building a Vibrant Inclusive Vermont* initiative, a statewide campaign to promote affordability and inclusiveness in partnership with many statewide and local organizations that are dedicated to developing, funding, advocating for, and operating fair and affordable housing in Vermont.

To learn more about the Fair Housing, Project contact:
Ted Wimpey, Director, twimpey@cvoeo.org



“This past year one young lady in particular who works for CVOEO helped me to mitigate a serious issue for the mobile home park I live in that in turn helped everyone in the park.”

MOBILE HOME PARK RESIDENT

mobile home program

588 mobile home park individuals mobilized to preserve and revitalize their community, of these, 230 improved their leadership skills through MHP training

419 direct assists to residents

7 parks facilitated to explore cooperative formation and resident purchase of park

To learn more about the Mobile Home Project, contact:

Sandrine Kibuey, Director, skibuey@cvoeo.org or visit www.cvoeo.org/mhp

“One thing I learned in Financial Futures programs is that you can save at any level you are at. I started putting away very small amounts of money and although it’s not a huge amount now, it’s more money than I ever thought I could save and it was relatively painless to do.”

PROGRAM PARTICIPANT

financial futures

960 individuals attended financial education classes and/or coaching

153 micro business participants, creating 21 jobs and 68 business starts, enhancements and expansions

92% budgeted and tracked their money

46% reduced their debt

41% increased their credit score

83% felt more financially secure

To learn more about Financial Futures, contact:
Kate Larose, Director, katarose@cvoeo.org



OLIVER PABINI PHOTOGRAPHY



“I’ve rented for a long time and I didn’t expect to learn anything in this class, but wow, there was so much I didn’t know. It’s going to be really helpful.”

RENTRIGHT CLASS PARTICIPANT

vermont tenants

733 participated in RentRight classes

822 counseled via hotline, in-person, community outreach

To learn more about Vermont Tenants, contact:

Sandrine Kibuey, Director, skibuey@cvoeo.org or visit www.cvoeo.org/mhp

“I feel that domestic violence is an issue that needs to be more talked about in classrooms, because if we don’t educate students about resources and what it means to be in a healthy relationship, how will they know what to do...”

BELLOW FALLS ACADEMY HUMAN SERVICES PROGRAM STUDENT



voices against violence/ laurie’s house

Served 527 victims/survivors and 114 children

Sheltered 29 women and 25 children for 2,519 shelter nights

Served 14 adults and 14 children in transitional housing

Reached over 1233 students, professional and community members through education programs and training

To learn more, about Voices Against Violence/Laurie’s House, contact:
Kris Lukens, Director, klukens@cvoeo.org



“I would not have been able to go back to school for my nursing degree if it had not been for Early Head Start. I love where my child is because he gets the benefit of learning with many different types of children from diverse backgrounds.”

HEADSTART PARENT

champlain valley head start

HEAD START: Served 309 children from 290 families

EARLY HEAD START: Served 102 children from 88 families

HEAD START AND EARLY HEAD START

30% increase in math skills

29% increase in language and literacy skills

30% increase in cognitive development

30% increase in social and emotional development

To learn more about Champlain Valley Head Start, contact:
Paul Behrman, Director, pbehrman@cvoeo.org

“I am warm
for the first time
in 43 years!

Thank you!
Extremely grateful!”

WINTER CLIENT

weatherization

214 households received weatherization and energy efficiency improvements

51% of households weatherized previously received fuel assistance

\$600-\$1900 Reduction in annual energy bills for Vermont families receiving services (national average \$437)

To learn more about Weatherization, contact:

Dwight Decoster, Director, ddecoaster@cvoeo.org or

Tim Yandow, Associate Director, tyandow@cvoeo.org



thank you

We cannot do this work alone. There are some that go before us to pave the way. There are many behind the scenes that support, promote and make it possible for CVOEO to fulfill our mission. This is not a complete thank you list. It never could be.



CORPORATIONS

Blue Cross/Blue Shield of Vermont
BTC Mall Associates
Burlington Electric Department
Champlain College
Champlain Investment Partners
Citizens Bank
City Market
Community Bank (formally Merchants Bank)
Delta Dental
Green Mountain Power
Mutual of America
New England Federal Credit Union
North Country Federal Credit Union
NorthWestern Medical Center
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Subaru of America, Inc.
University of Vermont Medical Center
Vermont Foodbank
Vermont Gas Systems, Inc.

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Bergeron Family Foundation
Binnacle Family Foundation
Dreissigacker Family Foundation
Eagle Rock Foundation
Fanny Allen Corp / Foundation
Francis & Louise Nichols Foundation
Give with Liberty Mutal Foundation
Pill Haharam Family Fund
Hoehl Family Foundation
Jane B Cook Foundation
Jane's Trust
LZ Francis Foundation
Maximus Foundation
Meeks Family Foundation
National Life Group Foundation
Northfield Savings Bank Foundation
One-Four-Three Foundation
Peoples United Foundation

Perrigo Company Foundation
Redwall Foundation
Richard & Deborah Tarrant Foundation
Scherr Charitable Foundation
Serena Foundation
Snow Angel Fund
TD Charitable Foundation
The Patrick Foundation
United Way of NorthWest Vermont
Vermont Community Foundation

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Mutual of America
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One Credit Union
Opportunities Credit Union
Switchback Beerworks
Symquest
Tiny Thai Restaurant
TLC Nursing Association
Twincraft Skincare
University of Vermont Medical Center
Vermont State Employees Credit Union

CITIES, TOWNS & VILLAGES

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Berkshire
Charlotte
Enosburgh
Essex
Essex Junction
Fairfax

Fletcher
Franklin
Georgia
Hinesburg
Huntington
Isle La Motte
Jericho
North Hero
Sheldon
Shoreham
South Burlington
St. Albans
Williston
Winooski

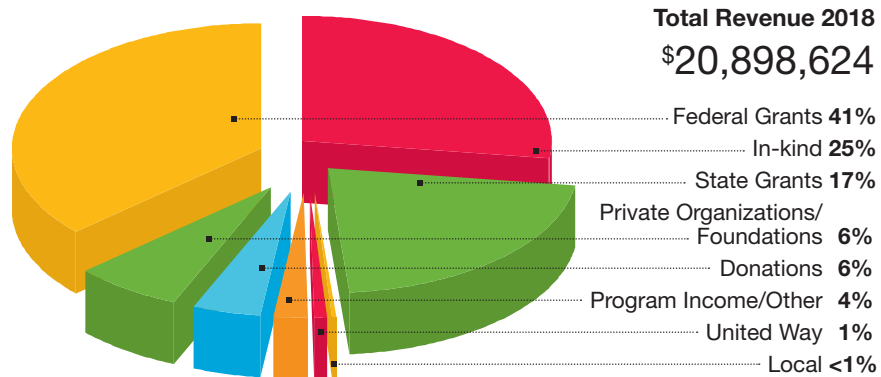
GOVERNMENT

U.S. Department of Agriculture
U.S. Department of Education
U.S. Department of Energy
U.S. Department of Health & Human Services
U.S. Department of Homeland Security
U.S. Department of Housing & Urban Development
U.S. Department of Justice
U.S. Department of Treasury
Vermont Department of Economic Services
Vermont Agency of Commerce & Community Development
Vermont Agency of Human Services
Vermont Center for Crime Victim Services
Vermont Department of Children & Families
Vermont Department of Corrections
Vermont Department of Education
Vermont Department of Housing & Community Development
Vermont Office of Economic Opportunity

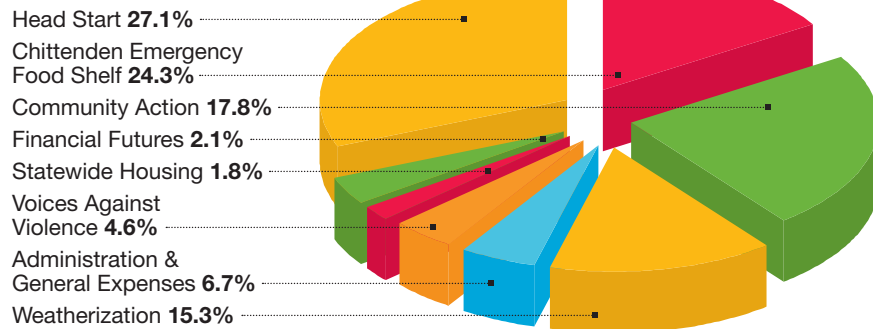


financials

FISCAL YEAR: 10 | 1 | 2017 – 9 | 30 | 2018



Total Program Expenses 2018
\$20,650,303



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Fair Housing Project